

Achieving Better Care by Monitoring All Prescriptions (ABC-MAP)

Act 191 of 2014
Board Meeting
February 16, 2016

ABC-MAP Board Meeting

Agenda:

- Old Business
 - Review/approval of Nov. 17 Board meeting minutes
- New Business
 - PDMP vendor
 - Introduction
 - System presentation
 - Update: PDMP Office Director
- Adjournment

Pennsylvania Department of Health ABC-MAP



About Appriss



OUR MISSION

Keeping Communities Safe and Informed

Company Info:

- Founded in 1995
- Created VINE system to help victims of crime
- Today our public safety solutions serve thousands of federal, state and local public safety agencies.
- Unique set of capabilities to help prevent fraud, manage risk, fight crime, ensure compliance and increase safety

130+

Statewide public safety programs in 50 states

45M+

People per year interact with our multi-tenant SaaS solutions

23

States rely on Appriss' PMP solution

Selected examples of highly secure solutions we deliver

- JusticeXchange: sensitive criminal information for LE agencies; connects with FBI systems
- ICOTS: facilitates transfer of probationers and parolees across all 50 states and 3 territories
- NPLEx: tracking and blocking purchases of pseudoephedrine – a precursor to methamphetamine
- PMP AWARe: HIPAA compliant, prescription drug monitoring program with out-of-the box connectivity to PMP Interconnect – an inter-state data sharing hub - and to clinician and pharmacist workflows



What is PMP AWARe?

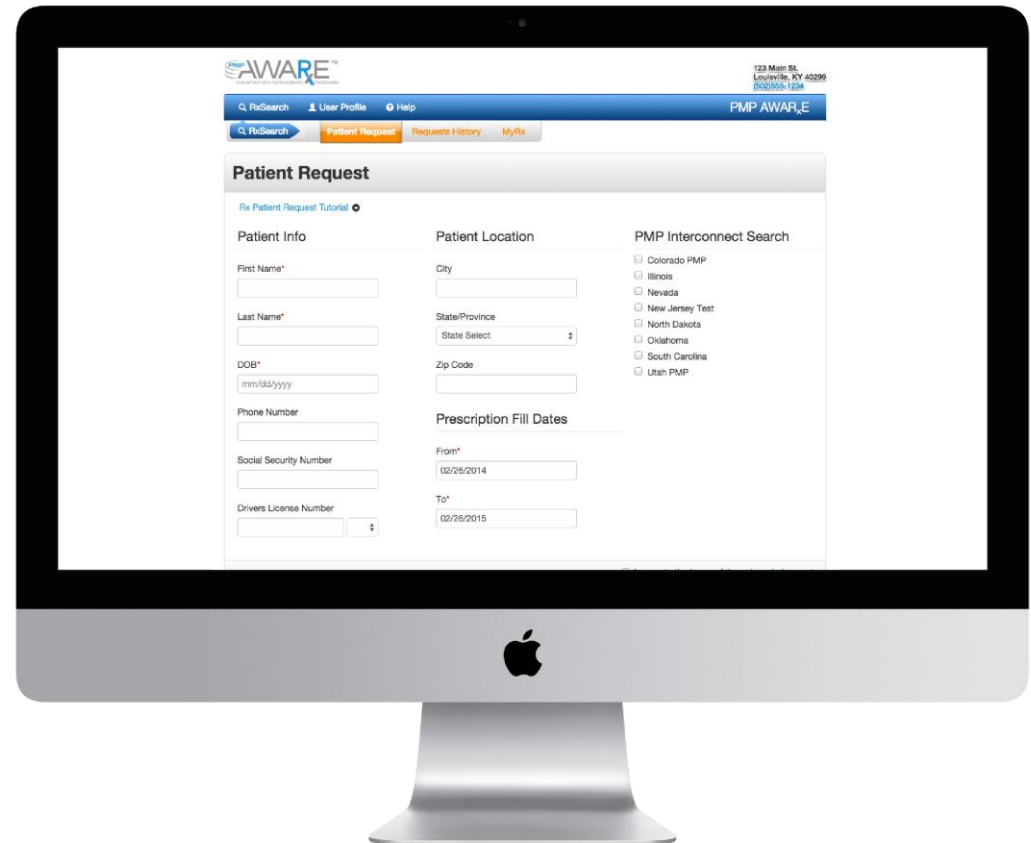
- Built from the ground-up with extensive design input from current and ex PMP administrators, prescribers and dispensers
- SaaS solution that addresses the most commonly cited issues with legacy PMPs
 - Robust data management capabilities to ensure highest data quality
 - Sophisticated patient linking to provide the most reliable data to requestors
 - Fast response times that are more in line with physician/pharmacist workloads
 - Automation for administrators
 - Visibility into key performance indicators
 - Out-of-the-box support for integrations with EMRs and Rx systems
 - Out-of-the-box support for advanced reporting and analysis
 - Enterprise-class performance, scalability and resilience
 - World class customer support for administrators and users – 24x7x365
- Nearly 15 year experience in PMP space with a history of long-standing partnerships with clients
- **The lowest TCO in the industry**



Major Needs Addressed for ABC-MAP Stakeholders

INFORMATION REQUESTERS

- Fast response times
- Reliable patient-linking
- Tablet compatibility
- Most up-to-date availability of records
- Secure delegate workflow
- Available in physician workflow



Major Needs Addressed for ABC-MAP Stakeholders

DATA SUBMITTERS

- Flexible data submission methods for pharmacies, large and small
- Automated workflow for error correction
- Tools for online error correction
- Easier rollout of new data format standards
- A single account and user interface to manage all data submissions for multi-state pharmacy chains


PMP Clearinghouse | File Submissions | UCF Submissions | Data Reports | File Upload | Account | My Profile | Help

Appriss - PF Account MULTI STATE APPROVAL

Please select state PMPs that will receive data from this account.
We will not allow data into a state PMP from this account until the appropriate state administrator has approved this account.

Abbr	State	Status
<input checked="" type="checkbox"/>	AK Alaska	Approved
<input checked="" type="checkbox"/>	ID Idaho	Approved
<input checked="" type="checkbox"/>	KS Kansas	Approved
<input checked="" type="checkbox"/>	MS Mississippi	Approved
<input checked="" type="checkbox"/>	NV Nevada	Approved
<input checked="" type="checkbox"/>	ND North Dakota	Approved
<input checked="" type="checkbox"/>	SC South Carolina	Approved
<input checked="" type="checkbox"/>	SD South Dakota	Approved

Participating States | Your Approval Status



PMP Clearinghouse
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Major Needs Addressed for ABC-MAP Stakeholders

PMP AWARE - Demo

Demo, KY

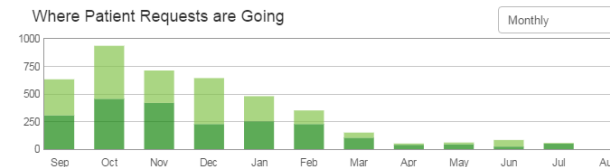
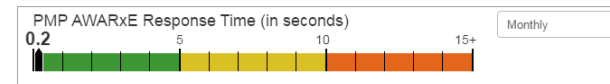


ADMINISTRATORS

- Automated patient linking with ability for administrators to override
- 100% online registration to eliminate paperwork
- Pharmacy and physician compliance reports
- Delegate-physician linking for compliance checks
- Business intelligence and ad hoc reporting capabilities

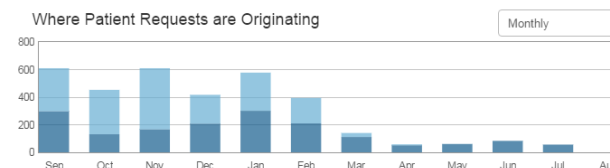
PMP Dashboard

Pending Tasks	Total Pending	Critically Overdue ▲	Patient Name	Request Date	Days Pending
Multi Patient Requests	2	2	John Doe	03/05/2015	151 ▲
Patient Request Approvals	3	3	John Doe	03/05/2015	151 ▲
Registration Approvals	10	10	John Doe	03/05/2015	151 ▲
Data Submission Approvals	2	2			
Delinquent Submitters	2623	2623			



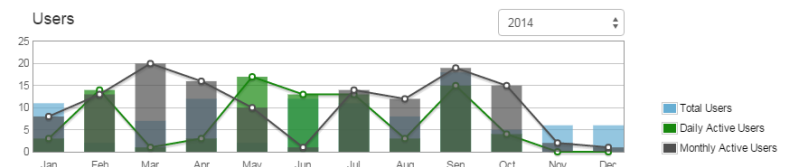
Top 3 Requested States

1. Kansas	71
2. Utah PMP	30
3. KY PMP	29



Top 3 Requesting States

1. Gateway	19
2. Alaska PMP	0
3. Appriss #2	0



Major Needs Addressed for ABC-MAP Stakeholders

INFRASTRUCTURE & SUPPORT

- Lowest total cost of ownership
- High availability & scalability
- Redundancy
- Help desk with 24/7/365 support
- Detailed visibility into all aspects of technology operations



High Client Satisfaction with PMP AWARe

“I have used four different systems here in Nevada, and PMP AWARe is by far the fastest, easiest, most intuitive, and most reliable system I have used in my fifteen+ years with Nevada’s PMP. We love the 24 hour support!”

Lisa Adams, Nevada PMP Administrator

“Over half of the manual clustering names were automatically clustered/consolidated with our new PMP AWARe software. I’m thoroughly impressed with the amount of time this saves me on a daily basis.”

Kathy Zahn, North Dakota PMP Administrator

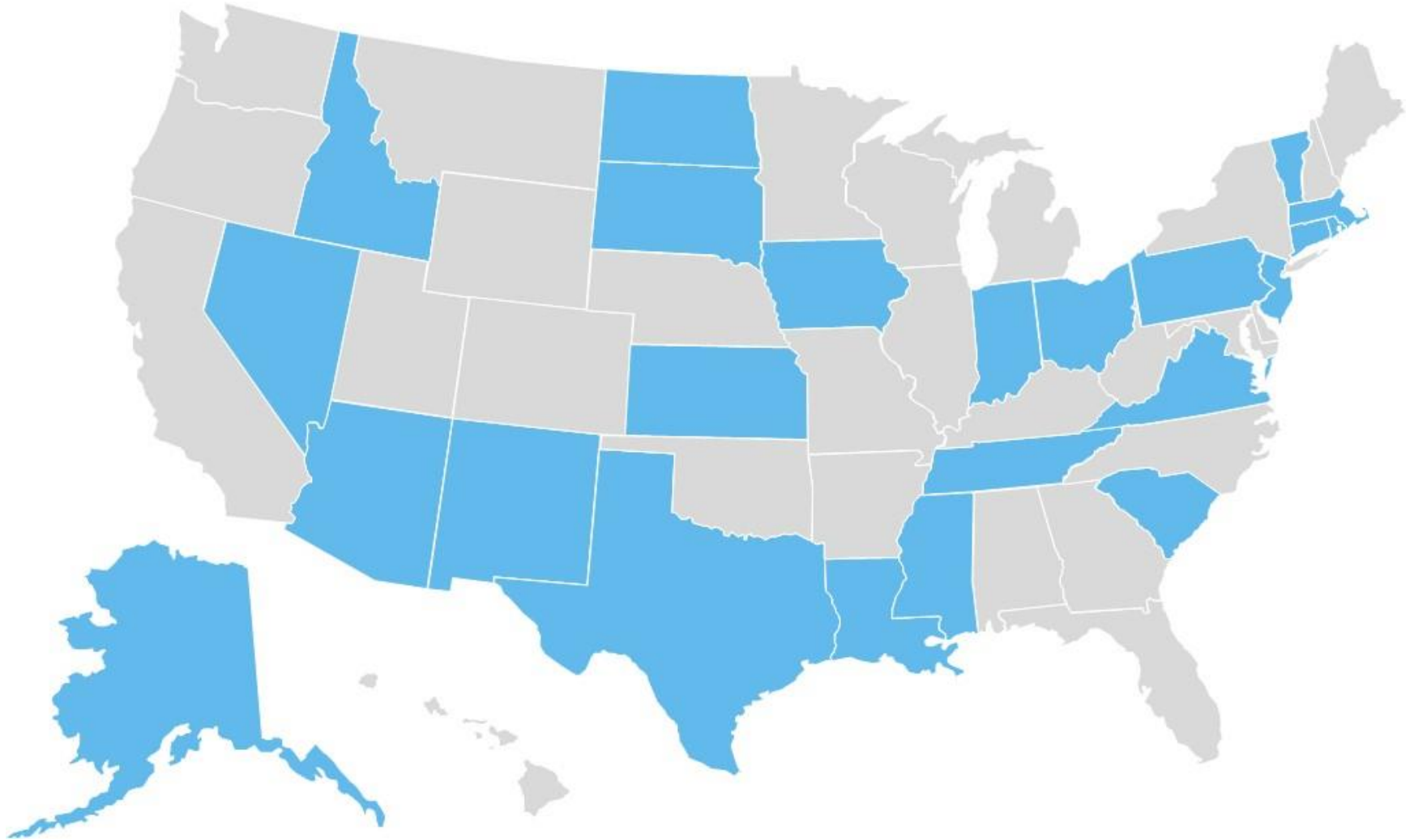
“I wanted to thank you and the entire APPRISS team for the incredible customer service and attention you’ve shown us over the past three months. Everyone on our side has remarked on the ease of the transition (something we were dreading) and the vast benefits that your system provides over what we were using.

Customer service is an overlooked area in business these days, but the businesses who do it well are diamonds in hills of rough rock. Thanks for such a flawless and easy transition...”

Angela Birt, Chief Investigator, Director of Corporations, Businesses & Professional Licensing, Alaska

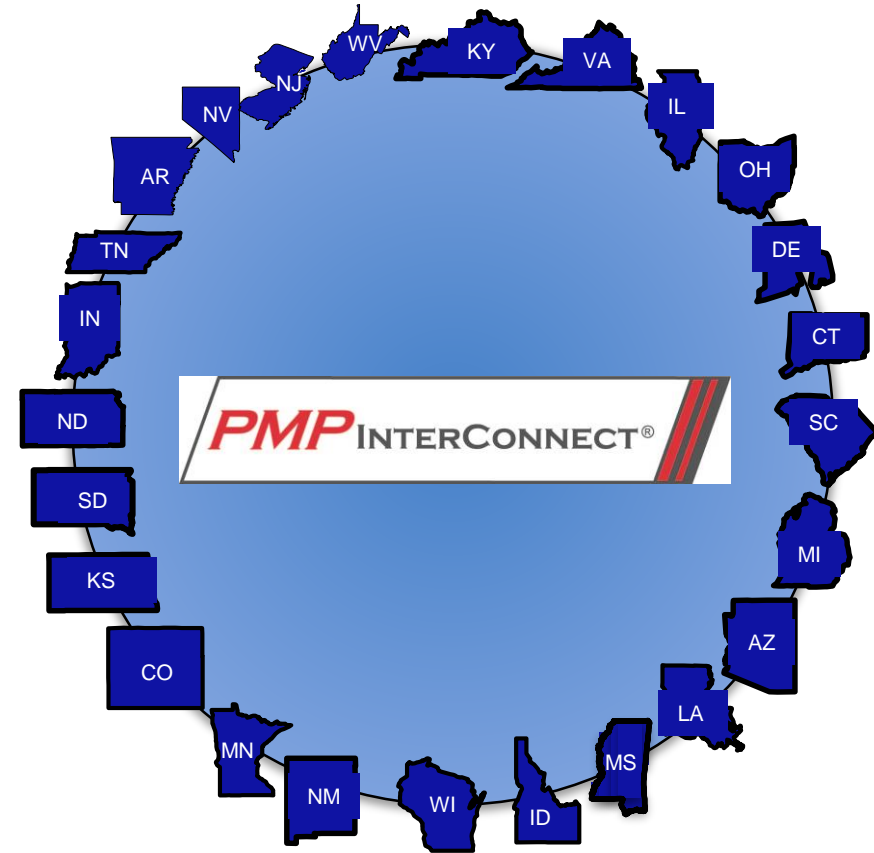


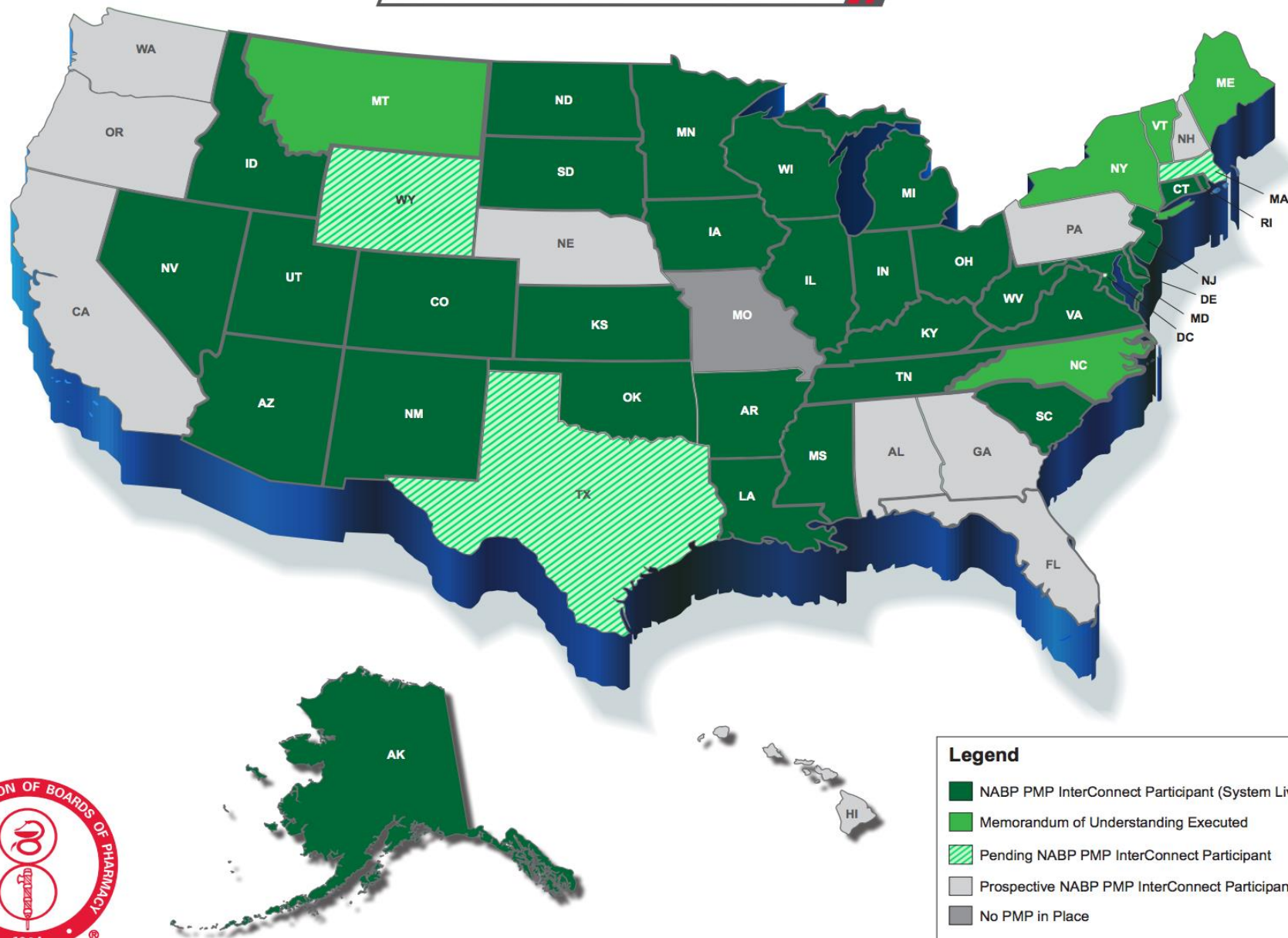
23 States Rely on Appriss' PMP Solution



PMP InterConnect: A Nationwide PMP Data Sharing Platform

- Launched in 2011 to facilitate interstate data sharing between state PMPs
- Owned by National Association of Boards of Pharmacy. Built and operated by Appriss
- Currently 32 states connected and climbing. All of Pennsylvania's neighboring states now on PMPi
- Features Include:
 - A “smart hub” routing methodology
 - A “rules engine” to enforce interstate data sharing permissions
- Currently processing > 1.8M requests per month and increasing month-over-month





Legend

- NABP PMP InterConnect Participant (System Live)
- Memorandum of Understanding Executed
- Pending NABP PMP InterConnect Participant
- Prospective NABP PMP InterConnect Participant
- No PMP in Place

PMP Gateway: A Health IT Connectivity Platform for PMP Data

- PMP Gateway is an interface that simplifies integration of controlled substance prescription history into health IT systems.
- Provides health IT systems, a single access point to many state PMPs' data via PMP Interconnect, thus saving healthcare providers, the effort of doing individual integrations with each state PDMP.



Agreements in Place to Accelerate Adoption



- Appriss and Licensee (hospital, pharmacy or an authorized partner to their customer) enter into a license agreement (term sheet and license agreement in your information packet)
 - *Authorized user definition provides details of who can access or use*
 - *Details around State determinations for Licensee's access to that State's data*
 - *Access and Use Policies*
 - *Use of Service Information: Licensee shall not request, compile, store or maintain or use the Service Information to build or enhance its own database or for any other purposes except to fulfill any applicable legal requirements in connection with a patient medical record.....*

- Agreement in place between NABP and Appriss for the development and operation of PMP Gateway
 - *Appriss is responsible for the development and operation of the Gateway to be in accordance with applicable laws and/or rules established, from time to time, by states related to their PMP Data*
 - *Appriss shall be responsible for negotiating and entering into written licensing agreements with Gateway Licensees.....The parties have mutually agreed on the form of the Gateway License Agreement, including customer terms of use, which is attached to and incorporated herein as Exhibit 3*

- Memorandum of understanding and a trusted model for sharing data across state lines

State

Broad Collaboration With Diverse Organizations to Improve and Promote Interoperability



The Office of the National Coordinator for
Health Information Technology



ASAP

Federal & Standards
Organizations

Arizona

Connecticut

Delaware

Kansas

Mississippi

Nevada

New Mexico

North Dakota

Ohio

South Carolina

South Dakota

Virginia

Wisconsin



Pharmacies

State PMPs



Health Information
Exchange

E – Prescribing



Electronic Medical
Record Companies



Appriss PMP AWARxE Demo



PMP AWARE – Demo

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 Help

PMP AWARE

Log In

Email

Password

[Reset Password](#)

Login

[Create an Account](#)



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PMP AWARE_xE

[Home](#) [Dashboard](#) [Announcements](#) [Quick Links](#)

My Dashboard

Patient Alerts

Patient Full Name	DOB	Alert Date	Alert Letter
ALICE TESTPATIENT	01/01/1900	01/13/2016	 PDF
BOB TESTPATIENT	01/01/1900	12/17/2015	 PDF
BOB TESTPATIENT	01/01/1900	12/17/2015	 PDF
ALICE TESTPATIENT	01/01/1900	12/17/2015	 PDF
JOHN DOE	01/01/1900	11/23/2015	 PDF

Recent Requests

Patient Name	DOB	Request Date	Delegate
Bob Testpatient	01/01/1900	02/01/2016 1:51 PM	
ALICE TESTPATIENT	01/01/1900	01/21/2016 9:37 AM	
John Doe	01/01/1900	01/21/2016 9:19 AM	
John Doe	01/01/1900	01/13/2016 2:36 PM	
John Doe	01/10/1900	01/12/2016 1:36 PM	

Delegates

Delegate Name	Status	Request Date
Paul Delegate	approved	01/12/2016
Pharmacist Delegate Unlicensed	pending	11/04/2015

Announcements

NEW New Dashboard 01/20/2016

A new dashboard has been developed to bring more information to the user's attention. To learn more about the various sections ... [more](#)

New Dashboard 11/11/2015

A new dashboard has been developed to bring more information to the user's attention. To learn more about the various sections ... [more](#)

Message for Physician 11/03/2015

Test message for only Physicians

Quick Links

[State Board of Pharmacy](#)
[State Board of Medicine](#)



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[RxSearch](#)

Patient Request

[Requests History](#)

[MyRx](#)

[Patient Alerts](#)

Patient Request

[Patient Rx Request Tutorial](#) 

Patient Info

First Name*

Last Name*

DOB*

Phone Number

Patient Location

City

State/Province

Zip Code

PMP Interconnect Search

- ☒ Kansas
- ☐ KY PMP
- ☐ Utah PMP
- ☐ Wisconsin

Prescription Fill Dates

From*

No earlier than 4 years from today

To*

Please read [the acknowledgement](#).

Search



Patient Request

[Patient Rx Request Tutorial](#) 

Patient Info

First Name* ☐ Partial spelling

Last Name* ☐ Partial spelling

DOB*

Phone Number

Patient Location

City

State/Province

Zip Code

PMP Interconnect Search

- ☒ Kansas
- ☐ KY PMP
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Search



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Patient Request

[Requests History](#)

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[Patient Alerts](#)

Patient Request



Report Prepared: 01/21/2016

Date Range: 01/21/2015–01/21/2016

▶ **John Doe**

Summary

Prescriptions: 6

Prescribers: 6

Pharmacies: 4

Private Pay: 3

Active Morphine MgEq: 0

▼ Prescriptions

Filled	ID	Written	Drug	QTY	Days	Prescriber	Rx #	Pharmacy*	Refills	MgEq	Pymt Type	PMP
01/04/2016	1	01/04/2016	HYDROCODON-ACETAMINOPHN 10-325	30.0	10	Ap Inc	152845	Appri (1119)	0	180.0	Comm Ins	DO
12/10/2015	3	12/10/2015	TRAMADOL HCL 50 MG TABLET	15.0	5	A TES	0245815	B PHA (1119)	0	75.0	Comm Ins	DO
12/01/2015	1	11/30/2015	TRAMADOL HCL 50 MG TABLET	30.0	30	D TES	0058749	B PHA (1119)	0	150.0	Comm Ins	DO
02/25/2015	2	02/25/2015	HYDROCODON-ACETAMINOPHN 10-325	90.0	30	E TES	D00013	C PHA (2222)	0	540.0	Private Pay	DO
02/18/2015	2	02/18/2015	HYDROCODON-ACETAMINOPHN 10-325	90.0	30	D TES	D00012	C PHA (2222)	0	540.0	Private Pay	DO
02/04/2015	4	02/04/2015	HYDROCODON-ACETAMINOPHN 10-325	90.0	30	C TES	D00011	B PHA (1111)	0	540.0	Private Pay	DO

*Pharmacy is created using a combination of pharmacy name and the last four digits of the pharmacy license number.

▶ **Prescribers**

▶ **Dispensers**

Physician (MD, DO):
Physician Disclaimer for Rx Search Results.



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PMP AWARE

RxSearch

Patient Request

Requests History

MyRx

Patient Alerts

Patient First Name	Patient Last Name	Requestor	Requested For	Status	Date Requested
Bob	Testpatient	You		✓	02/01/2016 1:51 PM
ALICE	TESTPATIENT	You		✓	01/21/2016 9:37 AM
John	Doe	You		✓	01/21/2016 9:19 AM
John	Doe	You		✓	01/13/2016 2:36 PM
John	Doe	You		✓	01/12/2016 1:36 PM
John	Doe	You		✓	01/12/2016 1:35 PM
John	Doe	You		✓	01/12/2016 1:31 PM
Bob	Testpatient	You		✓	01/12/2016 12:27 PM
Bobby	Test	You		✓	01/12/2016 12:18 PM
Bobby	Test	You		✓	01/12/2016 12:18 PM
Alice	Testpatient	Paul Delegate	Paul Doctor (Physician (MD, DO))	✓	01/07/2016 11:55 AM
BOB	TESTPATIENT	You		✓	01/07/2016 11:55 AM
JOHN	DOE	You		✓	01/07/2016 11:36 AM
John	Doe	You		✓	01/07/2016 11:33 AM

1 2 3 4 Next Last »

Alice Testpatient

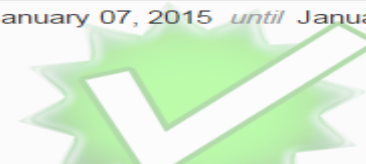
January 07, 2015 until January 07, 2016

DOB 01/01/1900

location

PMPi states

reason



Refresh

View



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[User Profile](#)

[Default PMPi States](#)

[Delegate Management](#)

[Password Reset](#)

[Log Out](#)

First	Last	Role	Delegate Status	Date Requested
Pharmacist	Unlicensed	Pharmacist's Delegate - Unlicensed	...	11/04/2015
Paul	Delegate	Prescriber Delegate - Unlicensed	✓	01/12/2016

Paul Delegate

Prescriber Delegate - Unlicensed

phone 502-555-5555

email ✓ delegatePaul@appriss.com

address 10401 Linn Station Road
Louisville, KY 40223

birthday 01/01/1900

Delegate ✓
DEA ✗
AA1234567

1 Supervisor

✓ Paul Doctor doctorpaul@appriss.com

0 Delegates

[Remove](#)



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Home Dashboard Announcements Quick Links

PMP Dashboard

Pending Tasks

Total Pending

Critically Overdue ⚠

Multi Patient Requests	30	30
Patient Request Approvals	5	5
Registration Approvals	260	247
Data Submission Approvals	2	2
Delinquent Submitters	2628	2628

John Doe	03/05/2015	342 ⚠
John Doe	03/05/2015	342 ⚠
John Doe	09/16/2015	147 ⚠
Alice Testpatient	02/02/2016	8 ⚠

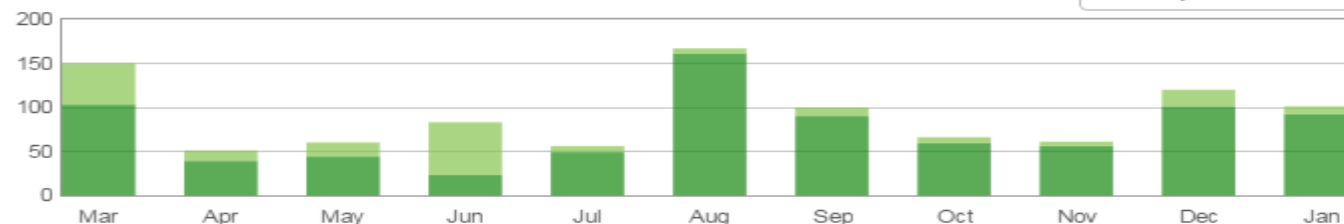
PMP AWARE Response Time (in seconds)



Monthly

Where Patient Requests are Going

Monthly



Top 3 Requested States

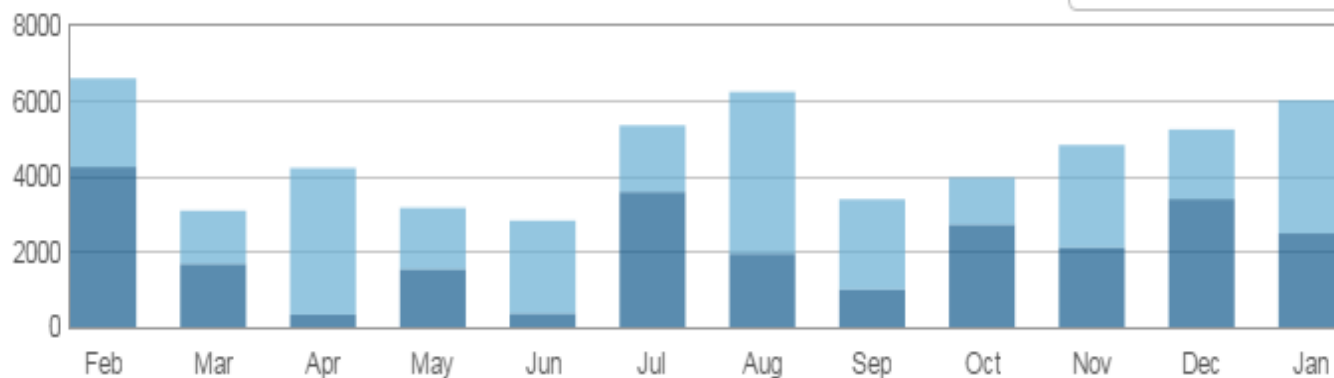
1. Kansas 117
2. Utah PMP 62
3. KY PMP 47

Single State
Multi State



Where Patient Requests are Originating

Monthly



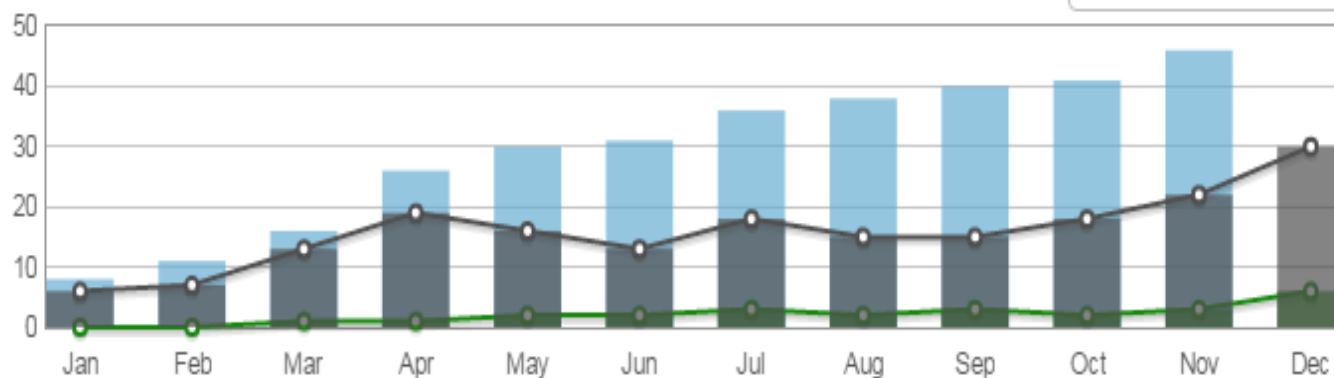
Top 3 Requesting States

1. Gateway **250**
2. Alaska PMP **0**
3. Appriss #2 **0**

■ In State
■ Out of State

Users

2015



■ Total Users
■ Daily Active Users
■ Monthly Active Users



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Home Dashboard **Announcements** Quick Links

New Announcement [Return to Announcements](#)

Recipients

◀ Add

Remove ▶

◀ Add All

Remove All ▶

Available recipients filter available roles ▼

Nurse Practitioner / Clinical Nurse Specialis
Physician Assistant
Naturopathic Physician
Psychologist
Medical Resident
IHS Prescriber
IHS Dispenser
VA Prescriber

Subject

Message

3000 chars left / 3000 character max

Create Announcement

Cancel



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Admin User Administration Registration Roles Users

Q

Find

Professions Program							
Brad	Bauer	03/01/2015	Admin	✓	-	✗	03/05/2015
Gregory	Rogers	03/06/2015	Physician (MD, DO)	✗	✓	✓	03/06/2015
Craig	Wetzelberger	01/01/1900	Physician (MD, DO)	✗	...	✗	03/09/2015
Paul	Forst	07/09/1981	Admin	✓	-	✗	03/11/2015
Abbi	Test	12/31/2001	DEA	✓	-	✗	03/23/2015
Natalie	Browning	01/10/1977	Admin	✓	-	✗	03/25/2015
Nenad	Bozic	05/11/1981	Physician (MD, DO)	✗	✓	✗	03/27/2015
Brian	Oldham	04/01/2015	Admin	✓	-	✗	04/07/2015
Paul	Doctor	01/01/1990	Physician (MD, DO)	✓	...	✗	04/13/2015
Paul	The Law	01/01/1900	ATF	✓	✓	✗	04/13/2015
Stacey	Pfenning	02/12/1972	Nurse Practitioner / Clinical Nurse Specialist	✓	-	✗	04/14/2015
Katie	Hurst	01/01/1991	Physician (MD, DO)	✗	✓	✗	04/14/2015

1 2 3 4 Next > Last »

Paul Doctor

Physician (MD, DO)

phone 555-555-5555

email ✓ doctorpaul@appriss.com

address 10401 Linn Station Road Suite 200
Louisville, KY 40223

birthday 01/01/1990

Validation

Manage...

Delegate ✗

DEA ✗

AD1111119

BR1111111

National provider

✓

0 Supervisors

2 Delegates

Pharmacist Delegate Unlicensed

PharmDelegate@appriss.com

✓ Paul Delegate delegatePaul@appriss.com

Edit Demographics...

✗ Deactivate



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Admin Unsolicited Reports **Threshold**

Threshold Results

Report Prepared: 02/10/2016 13:08 PM

▼ Criteria

Prescribers: 2, Dispensers: 2, Prescriptions: 2, Date Range: 02/09/2015–02/09/2016

► Patient Alert Batches

<input type="checkbox"/>	Patient Full Name ▼	DOB	Prescribers	Dispensers	Dispensations	Batched	Batch Name
<input type="checkbox"/>	ALICE TESTPATIENT	01/01/1900	2	2	2		
<input type="checkbox"/>	BOB TESTPATIENT	01/01/1900	3	3	3		
<input checked="" type="checkbox"/>	JOHN DOE	01/01/1900	5	3	5	02/09/2016	TSBP Test Batch

Generate Patient Alert Batch for selected Patients

Delivery Method

- ☒ Automatically send email alerts; create letter only if no email is on file
- ☐ Automatically send email alerts; create letters for all
- ☐ Do not send email alerts; create letters for all

Batch Name

Generate



Appriss - PF Account MULTI STATE APPROVAL

Please select state PMPs that will receive data from this account.

We will not allow data into a state PMP from this account until the appropriate state administrator has approved this account.

Abbv	State	Status
<input checked="" type="checkbox"/>	AK Alaska	Approved
<input checked="" type="checkbox"/>	ID Idaho	Approved
<input checked="" type="checkbox"/>	KS Kansas	Approved
<input checked="" type="checkbox"/>	MS Mississippi	Approved
<input checked="" type="checkbox"/>	NV Nevada	Approved
<input checked="" type="checkbox"/>	ND North Dakota	Approved
<input checked="" type="checkbox"/>	SC South Carolina	Approved
<input checked="" type="checkbox"/>	SD South Dakota	Approved

Participating States | Your Approval Status



File Listings

DATA FILE SUBMISSIONS STATUS (LAST 30 DAYS)

Error Files

Upload File

Show

10

entries

Search:

File	State	Records	Records w/ Warnings	Records w/ Errors	Submitted	Status	Status Report
4.1_02092016A.dat	DO	1	-	-	02/10/2016 11:11AM	✓	status report
4.1_02092016.dat	DO	1	-	-	02/09/2016 02:05PM	✓	status report
4.1_02082016.dat	DO	1	-	-	02/08/2016 09:29PM	✓	status report
4.1_01252016_-_2.dat	DO	0	-	-	02/05/2016 11:33AM	(duplicate file)	-
4.1_01252016.dat	DO	1	-	-	02/05/2016 11:33AM	✓	status report
4.1_01082016-2.dat	DO	1	-	-	01/11/2016 02:58PM	✓	status report

Showing 1 to 6 of 6 entries

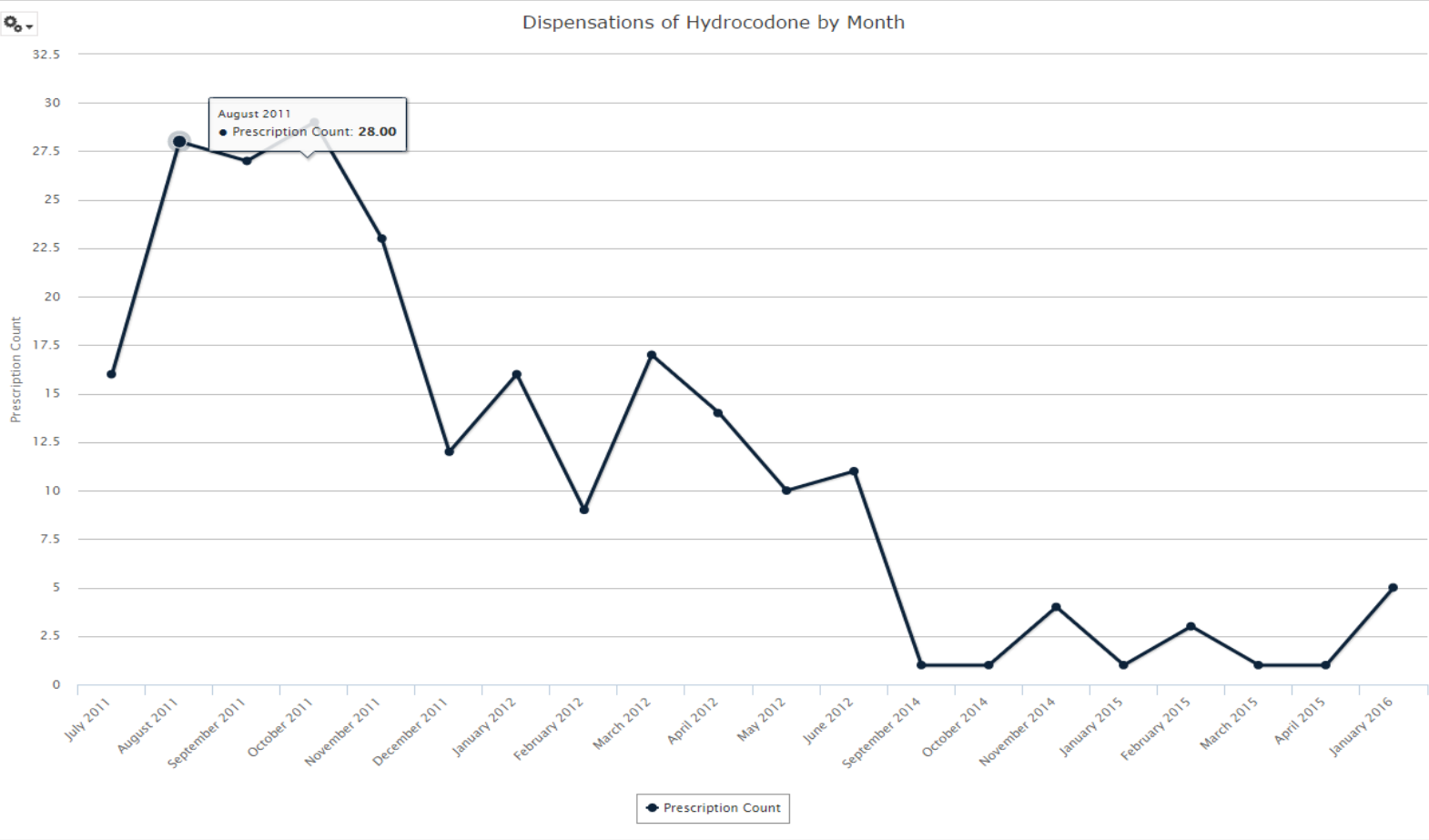


Dispensation Counts Hydrocodone By Month Line Chart Ad Hoc View

Chart

Columns # Prescription Count (AggregateFormula) x

Rows Filled Date x Drug Name x



Filters

Data Level

Rows

A.Filled Date is between

2011-07-01

and

2016-01-25

Select All

B.Drug Name contains

HYDROCODON

Custom Filter Expression

Apply



Dispensation Counts Hydrocodone By Month Ad Hoc View

Columns # Payment Type (CountAll) x

Rows Filled Date x Drug Name x

Dispensations by Month

Measures		Payment Type
Filled Date	Drug Name	
July 2011	Totals	16
August 2011	Totals	28
September 2011	Totals	27
October 2011	HYDROCODON-ACETAMINOPH 2.5-500	1
	HYDROCODON-ACETAMINOPH 7.5-750	2
	HYDROCODON-ACETAMINOPHEN 5-325	9
	HYDROCODON-ACETAMINOPHEN 5-500	14
	HYDROCODON-ACETAMINOPHN 10-325	1
	HYDROCODONE-HOMATROPINE SYRUP	2
	Totals	29
November 2011	Totals	23
December 2011	Totals	12
January 2012	Totals	16
February 2012	Totals	9
March 2012	Totals	17
April 2012	Totals	14
May 2012	Totals	10
June 2012	Totals	11
September 2014	Totals	1
October 2014	Totals	1
November 2014	Totals	4
January 2015	Totals	1
February 2015	Totals	3
March 2015	Totals	1
April 2015	Totals	1
January 2016	Totals	5
Totals	Totals	229

Filters

A.Filled Date is between

2011-07-01 and 2016-01-25

☒ Select All

B.Drug Name contains

HYDROCODON

Custom Filter Expression

Apply

